



# **Services for Young People**

***Local Delivery by SCC in Reigate & Banstead***

***01/03/10***

# *Index*

Introduction	3
The Services For Young People Transformation Project	4
Youth Development Service Performance	5
Youth Development Service Plan 2010/11	6
Other services in Reigate & Banstead	9
The cost of delivery	11
The wider partnership in Reigate & Banstead	12
Overview of services	13
Appendix 1; Borough profile	14
Appendix 2; Case study	16

## ***Our intention is to deliver world class services for young people in Surrey.***

Early in the current administration the Leader of the county council, Dr Andrew Povey asked that all youth delivery plans be approved by Local Area Committees. Consequently, officers of the county began to draw up drafts of what these plans could look like, which included a description of all of the services for young people provided by the council, along with the timetable of local youth provision.

During November and December 2009 officers met with the Chairs of all Local Area Committees to explain the process and to take councillor colleagues through the plan. A summary of the feedback received in these meetings was sent out in January 2010. During January and February 2010 a further round of consultations was also undertaken by officers bringing the plans incorporating the Chair's feedback to informal Local Area Committee meetings to ask for further feedback, and at this stage there was some consensus with the proposed planning format. The Assistant Director for Young People will be presenting these plans and the future strategy to the formal meetings of Local Area Committees throughout February and March 2009.

The plans themselves, which are included in this paper, are not transformational; they are a description of business as usual, the operations that the services have routinely delivered over a number of years.

However the paper also describes a transformational change in the way services for young people will be delivered in the future. By becoming a commissioner of outcomes, the council will move towards it's aspiration to become a provider of world class services for young people.

This is the start of a process of change and the start of greater dialogue and local engagement. Increasing local control in the configuration and co-production of locally commissioned services is a central objective of this project, through which Local Area Committees will become a key stakeholders in influencing the way services are commissioned and delivered in your Borough

# The Services For Young People Transformation Project

**Services for young people** in the county council includes the Youth Development Service, the Inclusion Service, Youth Justice and the Connexions Services. These services predominately work with young people aged 13-19 years.

The council has decided to ‘transform’ its services and its community leadership in the entire youth sector. We are doing this by changing how we do business, moving from a service delivery model to a commissioning model of operation which will allow us to more effectively assign resources and money to need. By focusing on outcomes for young people, commissioning services will make a real difference and simultaneously make better use of public money.

We have set up the ‘Services for Young People Transformation Project’ that will manage this process of change.

Commissioning is a cycle of commissioning, de-commissioning and re-commissioning based on changing need, customer experience and performance of providers. The focus is on outcomes not services. For the council this is a fundamental transformation in the way we do business.

The project will be in three phases;

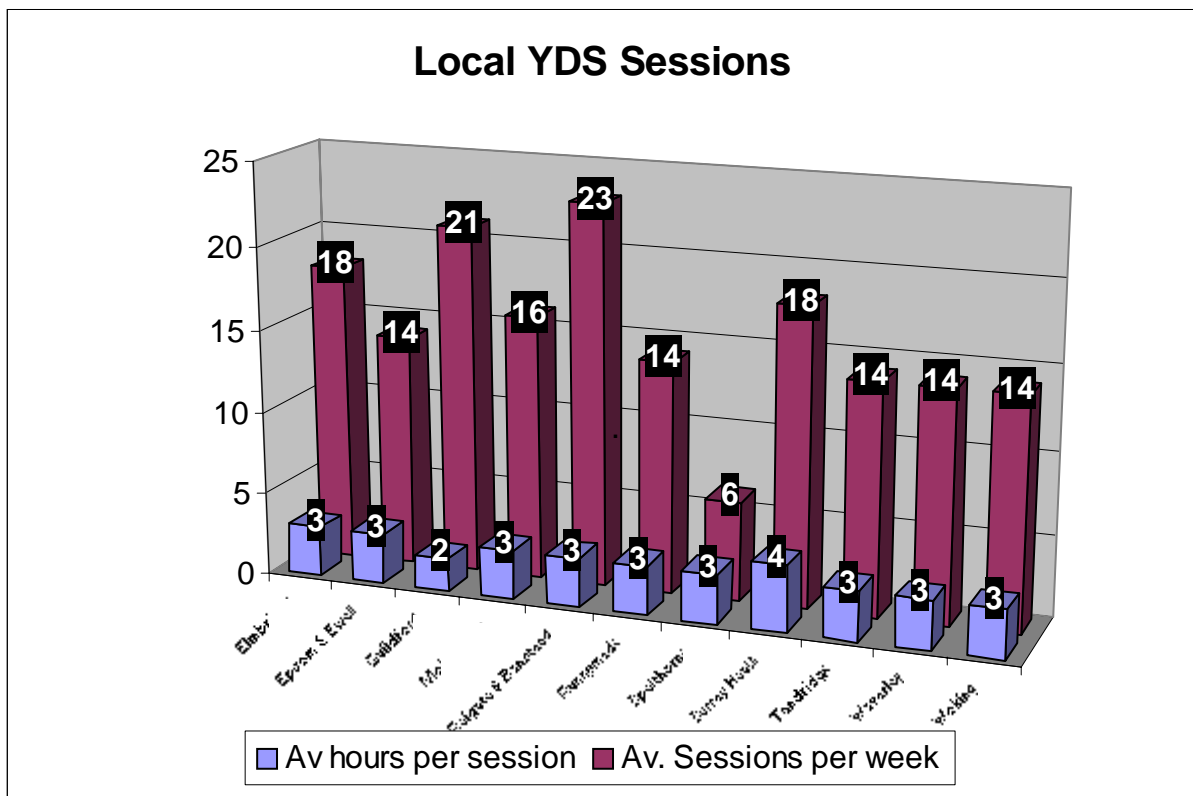
- Phase one includes the production of the needs assessment, outcomes framework and initial options appraisal.
- Phase two is about the production of the full business case, which is when the service will be redesigned.
- Phase three is when the new design will be implemented or built.

The whole process will take about two years. These are the key milestones;

Year 1 - 2010/2011				Year 2 - 2011/2012			
Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Project initiation	Needs assessment	Full Business Case	Project implementation				
	Outcomes framework			Procurement			

## YDS Performance

	County target 2009-2010	County Performance up to Q3		Reigate & Banstead performance up to Q3		County target 2010-2011
Contact with 13 – 19 year old cohort	25%	8%	7,240 young people (av. 658 per Borough)	5%	558 young people	25%
Participation in YDS programmes by 13 – 19 year old cohort	15%	4%	3,678 young people (av. 334 per Borough)	3%	372 young people	15%
Supporting these participants in achieving a recorded outcome.	60%	17%	2,457 young people (av. 223 per Borough)	14%	228 young people	60%
Supporting these in registering on a nationally validated accredited outcome.	30%	3%	413 young people (av. 38 per Borough)	2%	40 young people	30%



# Youth Development in Reigate & Banstead; 2010/2011 Plan

The **Statutory duty** of local government organisations is to provide a youth service in their region. The youth service has national targets with regard to initial contact with YP, number of relationships developed with YP & the number of accredited learning programs achieved as detailed on page 5 of this document.

North Reigate & Banstead	Mid Reigate & Banstead	South Reigate & Banstead	Borough-wide Provision
<p><b>Phoenix Youth Centre</b> Targeted Project Work Targeted access youth provision for young people aged 13 to 19. <i>Mondays</i> <i>7pm to 9.30pm</i> <i>42 weeks p.a.</i></p>	<p><b>Merstham Youth Forum</b> <i>Alternate Tuesdays</i> <i>6pm to 9pm</i> <i>22 weeks p.a.</i></p>	<p><b>Horley Young People's Centre Youth Café</b> Provision for young people primarily aged 13 – 19, offering leisure and learning opportunities in an informal setting <i>Monday-Friday-8am to 9am/ 3pm to 5.30pm</i> <i>42 weeks p.a.</i></p>	<p><b>Prevent &amp; Deter Project</b> Targeted provision for young people who are involved in anti-social behaviour. CDRP funded, young people referred by CIAG <i>Monday-Friday-45 hours per week</i> <i>46 weeks p.a.</i></p>
<p><b>Phoenix Youth Centre Drop-In</b> Youth provision for young people aged 13+ providing leisure activities in an educational framework. <i>Tuesday/Thursday-7pm to 9.30pm</i> <i>42 weeks p.a.</i></p>	<p><b>Redhill Young Parents Group</b> <i>Monday-12.30pm to 2.30pm</i> <i>Term-time only</i></p>	<p><b>Horley Dance Project</b> Targeted project focusing on educational outcomes through dance. Based at Horley Young Peoples Centre <i>Tuesday-7pm to 9pm</i> <i>Term-time only</i></p>	<p><b>Redhill Twister</b> Targeted provision for young people who are Lesbian, Gay, Bisexual, Transgender or Questioning. <b><i>Wednesday-7pm to 9.30pm</i></b> <b><i>42 weeks p.a.</i></b></p>
<p><b>Banstead Youth Centre Awards Night Production</b> Targeted group working towards yearly awards night <i>Monday/Friday-5pm to 7pm</i> <i>36 weeks p.a.</i></p>	<p><b>Mondays 4 U Sexual Health Drop-In</b> Partnership project led by NHS <i>Monday-3pm to 5pm</i> <i>42 weeks p.a.</i></p>	<p><b>R&amp;B Radio Project</b> Fully functioning, youth led, part-time radio station. Broadcasts 6 weeks per year plus regular internet broadcasts. <i>Group meets Monday/Wednesday-7pm to 10pm</i> <i>46 weeks p.a.</i></p>	<p><b>Reigate &amp; Banstead Youth Council</b> Meetings once a month Plus other projects Partnership with Reigate &amp; Banstead Borough Council <i>Tuesday-6pm to 8pm</i></p>
<p><b>Banstead Youth Centre Project Work</b> Open access youth work based around specific issues <i>Tuesday-7pm to 10pm</i> <i>42 weeks p.a.</i></p>	<p><b>Redhill Dance Project</b> Targeted project focusing on educational outcomes through street dance. <i>Monday-5pm to 7pm</i> <i>42 weeks p.a.</i></p>	<p><b>Horley Young Parents Group</b> <i>Friday-12.30pm to 2.30pm</i> <i>Term-time only</i></p>	<p><b>Summer Diversion Scheme</b> Targeted project for those at risk of or are involved in anti-social behaviour. Partnership with Reigate &amp; Banstead Borough Council <i>Throughout August-Monday – Thursday-10am to 4.30pm</i></p>

# Youth Development in Reigate & Banstead; 2010/2011 Plan

North Reigate & Banstead	Mid Reigate & Banstead	South Reigate & Banstead	Borough-wide Provision
<p><b>Banstead Youth Centre Drop-In</b> Youth provision for young people aged 13+ providing leisure activities in an educational framework. <i>Monday/Wednesday/Thursday- 6.45pm to 9.45pm</i> 42 weeks p.a.</p>	<p><b>Drop-In at Warwick School</b> Targeted open access youth provision for young people attending The Warwick School <i>Thursday- 12.30pm to 1.30pm</i> Term-time only</p>	<p><b>Horley Youth Council</b> <i>Monday- 6pm to 8pm</i> 42 weeks p.a.</p>	<p><b>Fresh Trax School Inclusion</b> Targeted youth work in all 5 secondary schools and South East Surrey Short Stay Schools to help prevent school exclusions. <i>Monday-Friday- 10 sessions per week</i> Term-time only</p>
<p><b>Banstead Youth Centre Peer Education Project</b> Provision for young people run by Youth Committee <i>Friday 6pm to 8pm</i> 42 weeks p.a.</p>	<p><b>Redhill Youth Café</b> Open Access provision for young people aged 13 – 19. Providing leisure activities in an educational framework. <i>Friday 4pm to 7pm</i> 42 weeks p.a.</p>	<p><b>Horley Young People's Centre Drop-In</b> Youth provision for young people aged 13+ providing leisure activities in an educational framework. <i>Monday/Thursday- 7pm to 9.30pm</i> 42 weeks p.a.</p>	<p><b>Fresh Trax Evening Groups</b> Targeted intensive group work focusing on young people with complex needs. <i>Monday/Wednesday- 5.30pm to 8.30pm</i> Term-time only</p>
	<p><b>Sovereign Youth Centre Dance Project</b> Targeted project focusing on educational outcomes through street dance. <i>Tuesday 6pm to 8pm</i> 42 weeks p.a.</p>	<p><b>Oakwood School Extended Learning Programme</b> Targeted school inclusion programme based at Horley Young People's Centre <i>Monday- 9am to 1pm</i> Term-time only</p>	
	<p><b>Sovereign Youth Centre Diversionary Projects</b> Targeted provision aimed at young people at risk of social/ school exclusion. <i>Tuesday- 6.30pm to 9.30pm</i> <i>Wednesday- 4.30pm to 6.30pm</i> 42 weeks p.a.</p>	<p><b>Oakwood School SEALS project</b> Targeted provision focusing on 'Self Esteem And Life Skills' <i>Friday- 9am to 11.30am</i> Term-time only</p>	

# Youth Development in Reigate & Banstead; 2010/2011 Plan

North Reigate & Banstead	Mid Reigate & Banstead	South Reigate & Banstead	Borough-wide Provision
	<p><b>Sovereign Youth Centre</b>            Projects Nights            Targeted provision for young people aged 13- 19.  <i>Wednesday/Thursday- 6.30pm to 9pm</i>  <i>42 weeks p.a.</i></p>		
	<p><b>Sovereign Youth Centre</b>            Single Gender Work            Targeted provision for young men aged 13 – 19  <i>Thursday- 4pm to 6pm</i>  <i>42 weeks p.a.</i></p>		
	<p><b>Sovereign Youth Centre</b>            Drop-In            Targeted open access provision for young people aged 13 – 19 providing leisure activities in an educational framework  <i>Friday- 6.30pm to 9.30pm</i>  <i>44 weeks p.a.</i></p>		



## Other Services in Reigate & Banstead; 2010/2011 Plan

### Youth Justice Service

The YJS represents SCC's statutory duty to have a Youth Offending Team to include a probation officer, social worker, police officer and nominees from the health authority and local authority, with the duty to coordinate the provision of youth justice services for all who need them and carry out a youth justice plan.

The key National Indicators are;

Target 2009/10	Surrey 2009/10	Target 2010/11
Reduce number of first time entrants to the YJS to 1424	984	Reduce first time entrants to the Youth Justice System by 5%
Reduce rate of proven re-offending by young offenders to 34.1% by 2010/11	31.7%	<33.9% rate of proven reoffending by young offenders over 12 months

Local Community and direct reparation projects in Reigate & Banstead include conservation work in **Banstead Wood**, repairs and maintenance at Horley Baptist Church, assisting in the preparation of horse carriages for disabled riders at **Sandra's Stables** in Horley, grounds work and maintenance at **St Bartholomew's Church**, Horley, **St Francis Church**, Horley, **Merstham** public flowerbeds and borders, **Colesmead Road**, Redhill, **Redhill Common**, Church Lane, **Nork**, Givons Grove Roundabout, Marbles Way Parade, the Preston Estate in **Tadworth** and Tadworth Roundabout, construction of a new playschool shed at **St Matthews Church**, Redhill and charity work for **Tadworth Children's Trust**.

### Connexions Survey

The statutory services provided by Connexions are;

- Universal information, advice and guidance for all 13-19 year olds
- Support for NEET and other vulnerable young people to encourage them into EET

The key National Indicator is;

Target 2009/10	Surrey Q3 2009/10	Reigate & Banstead Q3 2009/10	Target 2010/11
Reduce number of young people aged 16 – 18 who are NEET to 3.6% of cohort	3.93%	5.12%	Number of young people aged 16 – 18 who are NEET; 3.2% of cohort

c.11 fte PAs deliver front line services in the borough, working in in the following schools; Oakwood, St Bede's, The Beacon, Warwick, Reigate School, Reigate 6<sup>th</sup> Form College, Royal Alexandra & Albert , Cornfield Special School, St Margarets Special School, St Nicholas Special School, Woodfield Special School, Queen Elizabeth's Foundation

Support is also given to students attending East Surrey College targeting those who are vulnerable or more likely to need support in remaining in education.

## Other Services in Reigate & Banstead; 2010/2011 Plan

The **Connexions Service** provides additional targeted provision in the Borough for BME/asylum seeking young people, young people entering the Care System, teenage parents, young offenders (working with the Youth Justice Service), Young People with LDD, homeless young people, and young people from the Traveller community.

The **Inclusion Service** provides alternative education for those at risk of exclusion, Short Stay School provision for learners excluded from Surrey Schools and services supporting other young people not in mainstream education. Inclusion has a statutory duty to support children and young people of compulsory education age, 5-16.

Performance indicators;

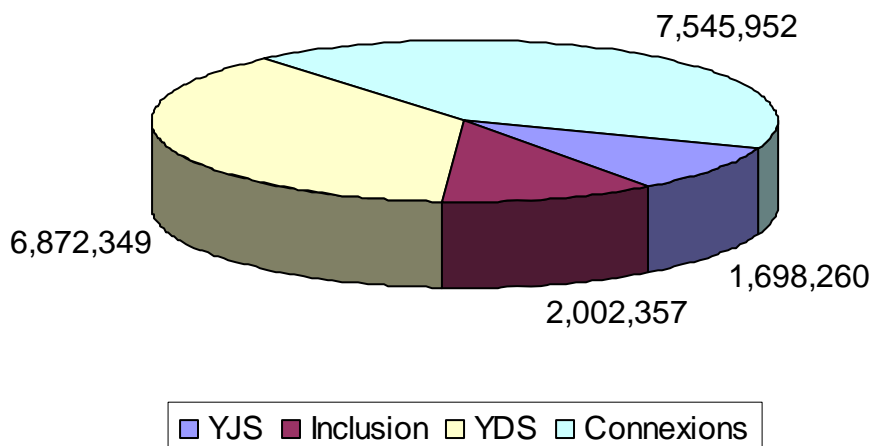
Target 2008/09	Surrey 2008/09	Reigate & Banstead 2008/09	Target 2010/11
Reduce permanent exclusions across Surrey to 158	151	14	Permanent exclusions range 147-137
Reduce fixed term exclusions across Surrey from baseline of 6663	5788	1404	Fixed term exclusions < 10%
Reduce persistent absence rate to 5.1%	5%	3.67%	Persistent absence < 4.9%

## The Cost Of Delivery In Reigate & Banstead

Net budget—SCC resource only	County net budget 2009/2010	County net budget 2010/2011
<b>Total Services For Young People</b>	<b>18,218,918</b>	<b>16,655,000</b>
<b>YJS</b>	1,698,260	The detailed service budget will not be finalised until the Cabinet approve the Medium Term Financial Plan in March
<b>Inclusion</b>	2,002,357	
<b>YDS</b>	6,872,349	
<b>Connexions</b>	7,545,952	
 <b>YDS budget for Reigate &amp; Banstead</b>	 <b>490,407</b>	
• Staff costs £483,120		
• Other costs £7,287		
• Net costs include vacancy factor, recovery costs and charges)		
YDS county-wide Community Inclusion budget	1,929,919	
YDS county-wide Enterprise and Enhancement budget (a proportion of these figures will be spent locally)	604,919	
 <b>Connexions budget for Reigate &amp; Banstead</b>	 <b>396,000</b>	
Employment costs for 11fte Personal Advisers (excl school provision, premises and other indirect costs)		

Youth Justice Service and Inclusion Service are administered on a county basis. Budgets, which are not subject to discretionary local spend, do not disaggregate into meaningful figures for individual Boroughs for these services

**Surrey - proportion of net Youth Services budget  
2009-2010**



# The Wider Partnership in Reigate & Banstead

## The Borough Council

- A key partner in delivering local services.
  
- SSP, LSP and C&YPP partnership priorities

## The Voluntary Sector

- Surrey Youth Focus as umbrella organisation
- Surrey Care Trust
- Redhill & Reigate Artistic Roller Skating Club
- Reigate & Redhill YMCA

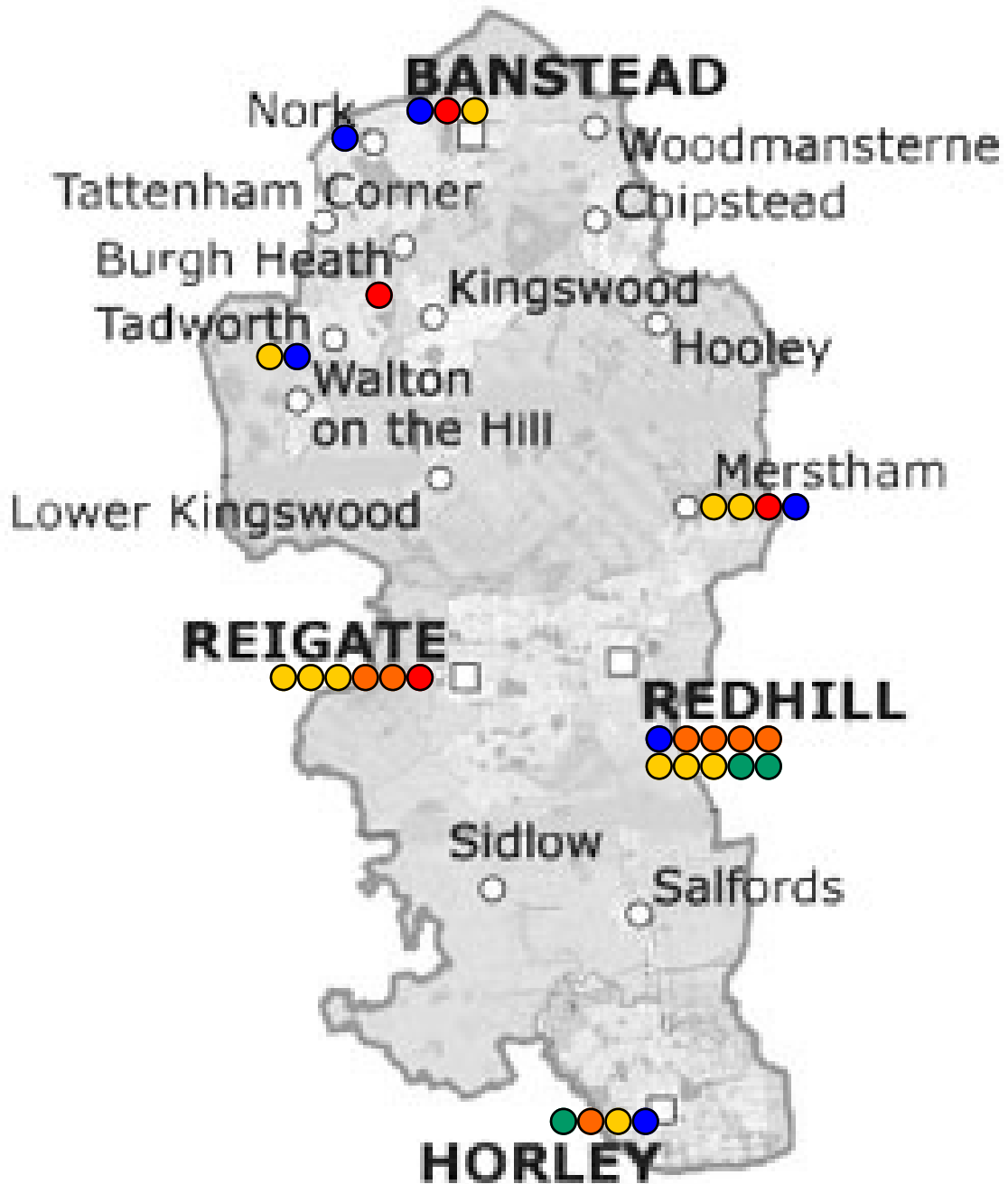
## Uniformed Groups

- Girlguiding Surrey East
- Woodcraft Folk
- Surrey Clubs for Young People
- Surrey County Scout Council
- Surrey Federation of Young Farmers Clubs

## Schools & Colleges

- Oakwood
- St Bede's
- The Beacon
- Warwick
- Reigate School
- Reigate 6<sup>th</sup> Form College
- Royal Alexandra & Albert
- Cornfield Special School
- St Margarets Special School
- St Nicholas Special School
- Woodfield Special School
- Queen Elizabeth's Foundation

## Overview Of Services In Reigate & Banstead



### Key to locations;

- Youth Clubs (details p 6–8)
- Other YDS activities (details p 6–8)
- Connexions Centre and schools with Connexions Personal Advisers (details p9)
- Youth Justice Service activity locations (details p9)
- Other locations delivering services for young people within the wider partnership (details p12)

(shown by closest town/locality to indicate distribution of SCC services in the Borough)

# Appendix 1; Borough Profile 2008-2009

## Young People In Reigate & Banstead

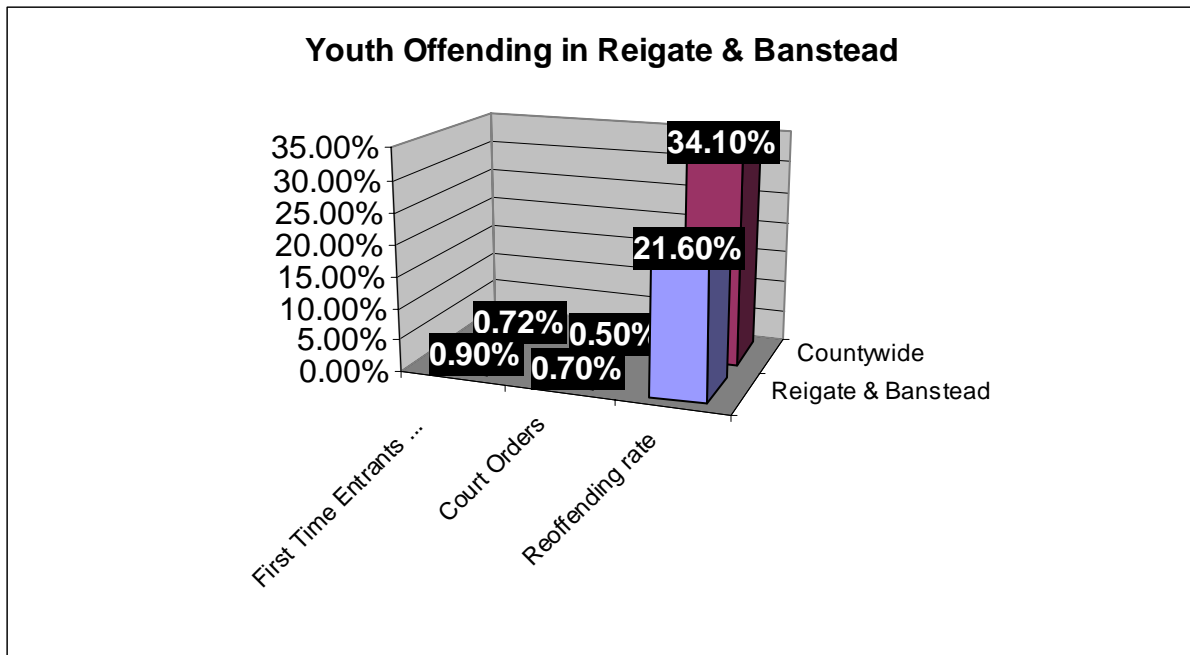
There are c.15,500 young people living in Reigate & Banstead aged 10-19, 11.4% of the Surrey total.

## Young Offenders in Reigate & Banstead

There were 140 first time entrants to the Youth Justice System in 2008/09

There were 108 Court Orders

There were 7 custodial sentences



## Vulnerable Young People in Reigate & Banstead

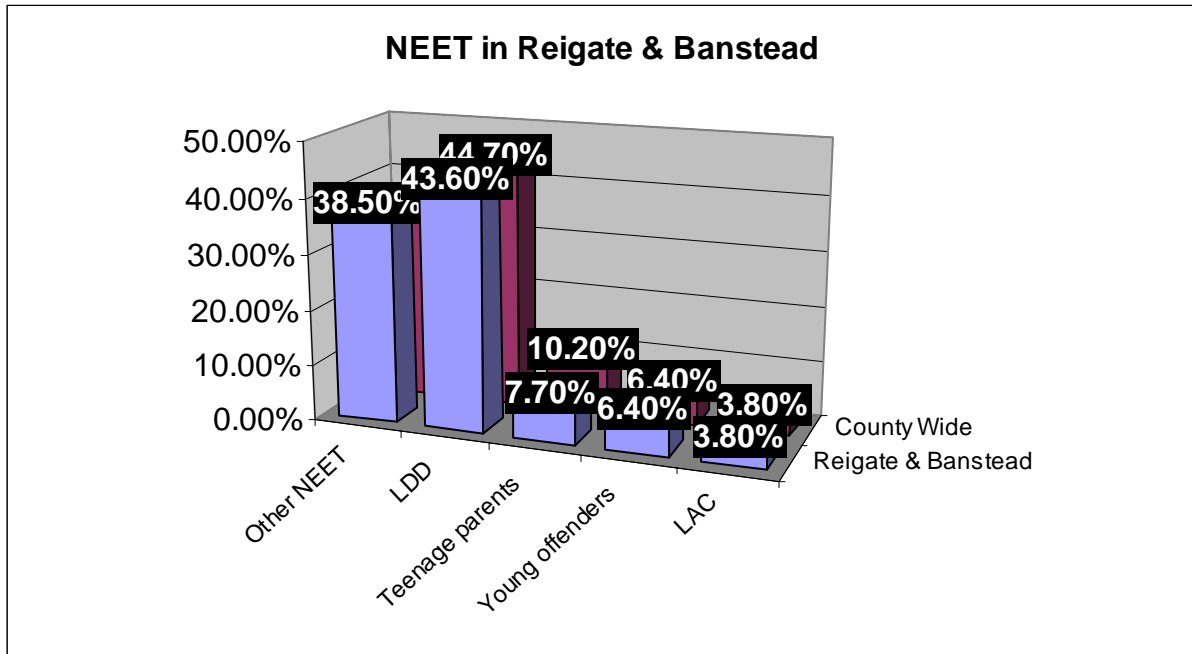
There were 164 young people in Reigate & Banstead who were not in education employment or training (NEET). Of them;

- 38 (20.3%) were sixteen, 73 (39.0%) were seventeen and 76 (40.6%) were eighteen years old.
- 88 (47.1%) were female and 99 (52.9%) male.
- 171 (91.4%) describe their ethnicity as White.

The most common circumstance/issue of NEET in this Borough is:

- Some form of LDD 34 young people (43.6%) (Surrey average 44.7%)
- Teenage Mothers and/or Pregnant – 6 young people (7.7%) (Surrey average 10.2%)
- Young Offenders – 5 young people (6.4%) (Surrey average 5.1%)
- LAC or Care Leavers – 3 young people (3.8%) (Surrey average 1.6%)

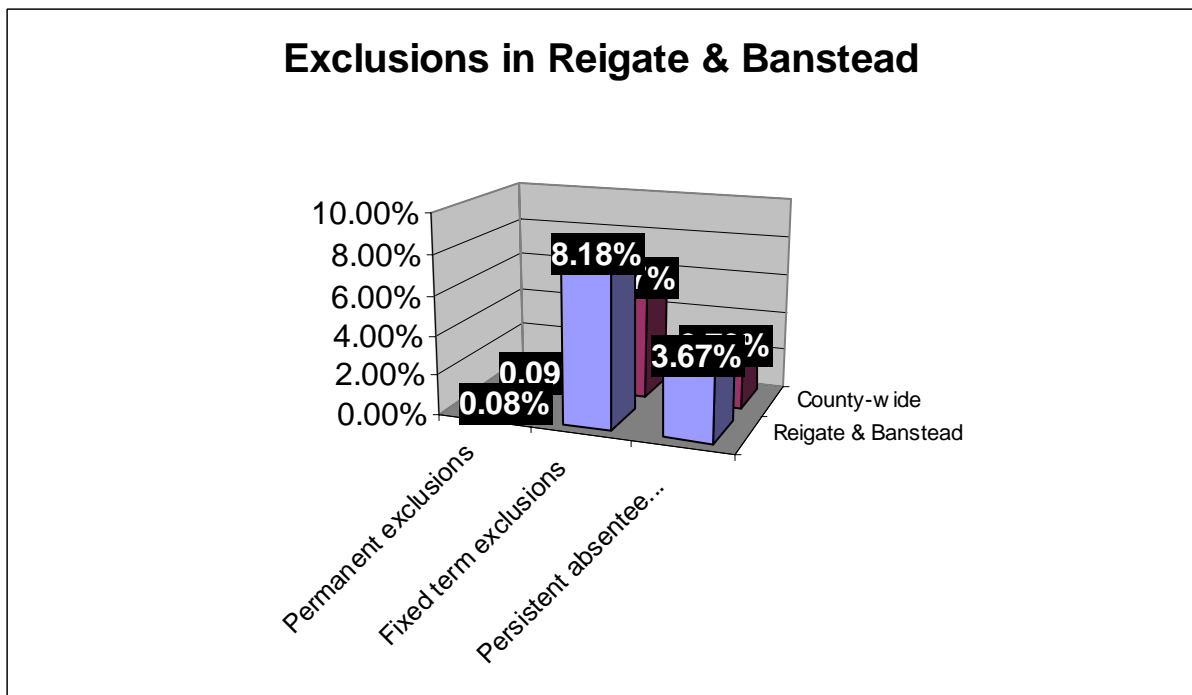
## Appendix 1; Borough Profile 2008-2009



46 young people have been NEET for greater than six months (24.6% compared to Surrey average 25.0%).

There were 114 young people (77.0%) available for Employment, Education & Training and a further 25 (13.4%) would be available for Employment, Education & Training with additional support. (Those who fall into the category of available with additional support are Teenage Parents or Pregnant, Young Carers, and Those Not Yet Ready for Work/Learning)

20 NEET young people (10.7%) have 5 or more GCSE's grade C and above or GNVQ Intermediate whilst 61 (32.6%) have less than 5 GCSE's/NVQ level 1.



## Appendix 2; What This Means For Young People

### Case Study; A young person living in Reigate & Banstead

Submitted by a Connexions Personal Adviser, October 2009

This young person has required intensive 1-2-1 support from her **Connexions** PA and her **school** following an alleged rape in yr9. Due to this she has issues with men and her body, does not take part in any form of sport activity and is known to self harm regularly.

Her depression requires additional support from **social worker**, **counsellor** and **CAMHS worker**, who all offer her counselling and support,

Because she did no form of exercise and has unhealthy eating habits, she felt she was overweight, compounding her issues and depression. Her Connexions PA worked with this young person to improve her self-image and suggested getting hold of an exercise DVD.

The PA suggested getting this from her **local library** because it is free, and suggested the young person exercise in the comfort of her own room until she became more confident when she could consider joining a local gym with a friend which the PA knew offers sessions for under 16's. The PA also referred her to her **doctor** for advice on an exercise or healthy eating plan.

With the support of a friend, this young person has now joined an after school sport club. She has started walking home from school rather than being collected and takes a healthier packed lunch rather than eat from the school canteen.

Although she has a long way to go, this is a successful case study in that this young person's self-esteem, confidence and independence continues to grow.